

Note: The WebScan application MUST be updated prior to the first deposit with DirectLink

1. From the Direct Link Remote Deposit dashboard, select Help > Download Scanner Drivers

Administration -	Deposits -	Reports	Help +	
			Download WebScan	t
Welcome			Merchant User Guide	_
Today is 05/11/2	021 at 9:33:08 AM!	,	Dashboard User Guide	021 at 10:48:15 AM.
Fidelity Bar	k. NA is proud to h	nave vou as a f	Live Chat	nture customer
DirectLink Remo	te Deposit Capture g	ives you the at	About	ecks remotely, manage
your remote che	ck deposits and resea	arch those dep	osits anytime, anywhere, fror	n any device.
You made your I	ast deposit for \$0.00	on UNKNOWN	l at Unknown (Processed on	UNKNOWN).
For any addition	al information, please	call our End U	Jser Support Line @ (855) 25	51-6388 or visit us at our
website www.fid	elitybank.com.			
Thank you!				

2. After selecting 'Download WebScan', select 'Next'.

	-
he installer will install WebScan to the following folder.	R.
o install in this folder, click "Next". To install to a different folder, enter	r it below or click "Browse".
Eolder.	
C:\Program Files (x86)\FIS\\VebScan\	Browse
	Disk Cost

3. The application will begin to install the update.

	👹 WebScan		-		×
A dialogue box will appear stating that the application needs to be updated. Select 'Continue'.	Installing WebScan				-
	WebScan is being installed.				
	Please wait				
WebScan Files in Use The following applications are using files which the installer m applications and click "Try Again", or click "Continue" so that installation, and replaces these files when your system restarts	× ust update. You can either close the the installer continues the s.				
WebScanCapture (Process Id: 14212)					
		<back news<="" td=""><td></td><td>Can</td><td>el</td></back>		Can	el
Try Again Co	ntinue Exit Installation				

4. Once the application has been updated, another dialogue box will appear asking to restart. Select 'No'.

WebScan				×
You must resta	at your system for t	he configuration ch	anges made to WebSca	n to take
BIECC CICK I	es to restart now o	ni you pianto n	la lually restart later.	
		,	4	
	Yes	2	No	

6. To ensure the application has been updated, open the icon menu in the Windows Taskbar and right click the WebScan application icon.

Select 'Origin Domain Settings' in the 'Setting Type' dropdown menu.

an Configuration	ं	-		×
pe:				
main Settings 🛛 🗸				
omain Settings de Domain URL:				_
Add Domain	Remo	we Sele	cted	
//netimagelr5.fidelityifs	s.com			
Cancel	Upda	te		
	pe: main Settings ~ omain Settings ste Domain URL: Add Domain //netimagelr5.fidelityfs	pe: main Settings v omain Settings the Domain URL: Add Domain Remo //netimagelr5.fidelityifs.com	pe: main Settings v omain Settings the Domain URL: Add Domain Remove Sele //netimagelr5.fidelitylfs.com	pe: main Settings omain Settings the Domain URL: Add Domain Remove Selected //netimagelr5.fidelitylfs.com



You should now see https://netimagelr5.fidelityifs.com

5. Once the application is updated as shown, proceed to DirectLink remote deposit capture process. https://www.fidelitybank.com/globalassets/documents/q2-conversion/dlm-instructions-guide.pdf

Note: ALL deposits going forward will be completed using the DirectLink Remote Deposit application via Business Online Banking – the EZ Depositor application will no longer be functional.